

INTEGRATED MANAGEMENT SYSTEM POLICY

Meridian Port Services Limited (MPS) is a leading Container Terminal / Port Facility in the Sub Saharan Region that provides services at Terminal 3 in the Port of Tema (Ghana). Quality is important to our business because we value our customers. In this regard we recognize the need to deliver our services in a safe, timely, efficient and competitive manner considering industry quality, health, safety and environmental standards.

We are committed to continuous improvement and have established an Integrated Management System which provides a framework for measuring and improving our performance.

Top Management is committed to:

- The continuous provision of safe and healthy working conditions for the prevention of work-related injury and ill health;
- The continuous implementation of good environmental practices which includes environmental protection and pollution prevention that promote ecological sustainability;
- The continuous elimination of hazards and reduction of Occupational Health and Safety risks;
- The continuous fulfilment of legal requirements and other related requirements;
- The continuous consultation and participation of workers and workers' representatives;
- The continuous improvement of our services to enrich client satisfaction;
- The continuous improvement of all our operational processes;
- The continuous improvement of all employees' skills;
- The promotion of sustainable co-operation with our subcontractors and suppliers;

To meet industry standards and ensure the realization of this policy, MPS Management emphasizes on the key points below:

- Build a mutually profitable relationship with our stakeholders, ensuring long-term success, through the understanding of their needs and expectations;
- Continuous training of staff in the areas of Quality, Occupational Health, Safety, Security and Environment through in-house and external training programs;
- Selection and performance monitoring of sub-contractors and suppliers against set contractual criteria in terms of quality, ethics and compliance standards, safety, cost, environment and delivery times;
- A systematic process approach which encourages the incorporation of Corrective and Preventive actions for continuous improvement is consistently adopted throughout the organization;
- Planned maintenance and upgrades of equipment and IT systems are executed to guarantee all contractual and legal / regulatory requirements are met;
- Quality objectives set at all levels of the organization are planned, measured and reviewed in conformity with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards which provide the outline for our integrated management system performance improvement and stakeholders satisfaction.

Every employee is responsible for the implementation of this policy in their area of accountability.



Mohamed Samara
Chief Executive Officer

9th November 2020